

# JOURNEY BEYOND



## Campaign Advice

### The Ghan

**Sale Period:** 21 July to 30 September 2020

**Travel dates:** 30 August to 30 November 2020

**Train:** The Ghan

- **The Offer:** Percentage discounted rail fares with Special Offer Terms and Conditions.
- This discount is applied to The Ghan and Ghan Expedition rail journeys ONLY, not applicable to Holiday Packages (which include hotel, tour components).
- Offer is valid for travel on the following journeys:
  - Adelaide to Darwin or vice versa
  - Darwin to Adelaide Expedition
  - Adelaide to Alice Springs or vice versa
  - Alice Springs to Darwin or vice versa
- Available for bookings in Gold Service Twin Cabins only. Not applicable for travel in Gold Service Single or Platinum Service (Double or Twin).
- Valid for **new FIT** bookings made from 21 July to 30 September 2020 for travel 30 August to 30 November 2020.
- Not valid for Group bookings.
- Availability is yielded subject to change at any time. Please review availability via our [Online Booking Engine](#).
- Discounted rail fares only apply to Adult Fares only. Not applicable for Children. Infants 3 and under may travel free of charge with a paying Adult and use existing bedding.
- All advertising and promotional material MUST be proofed and approved by Journey Beyond Rail Expeditions for this offer to be honoured.
- This offer CAN be sold as rail only and is not required to be packaged with 3<sup>rd</sup> party elements (tour, hotel accommodation etc).
- When advertising this campaign rate, we recommend displaying to the customer the saving amount. For example, The Ghan, Adelaide to Darwin (shoulder season) Was: \$2,699 Now: \$1,889 Save up to: \$810.
- Not available with any other offer
- **Payment terms:** Full payment required within 7 days of booking, unless travel is within 7 days then full payment is required at time of booking.
- **Cancellation policy:** 100% cancellation fees once booking is confirmed.
- This offer is available via our Online Booking Engine only: <https://bookings.greatsouthernrail.com.au/agent/login>
- If booking online, please look for “Online Exclusive” fare type online.

# JOURNEY BEYOND



**Campaign Rates, per person for travel in Gold Service Twin Cabin during Shoulder Season (September, October & November 2020):**

Rail Journey	Sector	Gold Service Twin Everyday	Gold Service Twin Campaign Rate (RRP)	Per person savings
<b>The Ghan</b>	Adelaide to Darwin vv.	\$2,699	\$1,889	\$810
<b>The Ghan Expedition</b>	Darwin to Adelaide	\$3,799	\$2,649	\$1,150

Adelaide to Alice Springs and Alice Springs to Darwin or vice versa pricing available on request.

E: [traveltrade@journeybeyond.com.au](mailto:traveltrade@journeybeyond.com.au)



DON'T DREAM IT,  
LIVE IT.



JOURNEY BEYOND  
THE GHAN

ADELAIDE TO DARWIN

FROM **\$1,889\*** PER PERSON

save up to **\$1,620^** per couple

☀️ 3 DAYS 🌙 2 NIGHTS



◆ OFF TRAIN EXCURSION  
▲ OFF TRAIN EXPERIENCE

**HOLIDAY**  
*here* **THIS YEAR**

Turn your travel dreams into reality with this exclusive offer. With enhanced safety measures in place, you can travel with confidence... your next adventure awaits.

**ALL-INCLUSIVE FOOD AND BEVERAGE**

**PRIVATE GOLD SERVICE TWIN CABIN WITH ENSUITE**

**IMMERSIVE EXPERIENCES**

\*Advertised prices are per person based on Special Offer fares, in a Gold Service Twin Cabin on The Ghan in Shoulder Season. Offer valid for new bookings between 20 July and 30 September 2020 for travel between 30 August and 30 November 2020. ^Save up to price is based on Everyday Shoulder Season pricing. Offer is subject to availability. Valid for online bookings only. Blackout dates apply. All discounts and savings have been applied to the price. Not available with any other offer. Full Payment is required within 7 days of booking, unless travel is within 7 days then full payment is required at the time of booking. Booking and credit card fees may apply. 100% Cancellation fees apply. The fare is non-transferable and non-refundable. Should suspension of services occur due to government-imposed restrictions, 100% of the monies paid will be placed in a future travel credit. For full terms & conditions visit <https://journeybeyondrail.com.au/>. Prices correct as at 22 June 2020. E&OE.

DON'T DREAM IT,  
LIVE IT.



**THE GHAN**  
EXPEDITION

DARWIN TO ADELAIDE

FROM **\$2,649\*** PER PERSON

save up to **\$2,300^** per couple

🕒 4 DAYS 🌙 3 NIGHTS



**HOLIDAY**  
FROM HISTORY  
*here* **THIS YEAR**

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**PRIVATE GOLD SERVICE TWIN CABIN WITH ENSUITE**

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JOURNEY  
SAFE 

# Covid Safe Experiences

Journey Beyond, and you'll find where unforgettable lives.

Unique experiences, in seriously special places, surrounded by remote natural beauty, and laid-back, can-do people who love to share a story and a laugh... it's everything you love about Australia.

We are ready to welcome you back to travel with confidence. Our **JourneySafe** COVID safety protocols means that we have implemented enhanced procedures in response to the COVID-19 pandemic so that you can travel with peace of mind.

**JourneySafe** protocols not only comply fully with both Government and Industry standards, they go Beyond.

Your health and wellbeing will be at the forefront of everything we do and will enhance your unique experience with Journey Beyond.

The key features of **JourneySafe** are:

## Fresh and Clean | Exceptional Hygiene

Uncompromising cleaning and hygiene practices are already a feature of a Journey Beyond Experience.

**JourneySafe** provides additional cleaning, sanitising and hygiene practices in all areas with particular emphasis on high touch points and hard surfaces. We use Government recommended cleaning, disinfectant and sanitisation products, routines and monitoring.

**JourneySafe** ensures that guests and staff will be frequently reminded to adopt protocols for regular hygiene practices.

Our trains, vessels, planes, coaches, vehicles and spaces are fully equipped with all that you will need. Hand sanitising stations will be available in all public areas and personal hygiene kits also available where appropriate.

Our air-conditioning systems will be subject to thorough checks and increased routine cleaning to ensure the freshest air circulation supplemented with fresh air options.

## Fit for Travel | Be Well, Journey Well

For some experiences and journeys, guests will be asked to complete pre-travel 'fit for travel' requirements. This will give you, and all fellow guests travelling, an added level of assurance.

For some experiences, temperature screenings will be conducted.

Guests with any symptoms of illness prior to travel will be requested not to travel.

**JourneySafe** includes the implementation of protocols for when guests or staff become unwell during travel or during an experience. We are able to respond quickly and discretely to any such event, including ensuring safe return from remote locations.

Staff will be required to declare any signs of illness, will not perform duties if unwell, and will be supported by Journey Beyond during this time.

## Ready to Roll | Training and Expertise

All staff will have undertaken mandatory **JourneySafe** training and will be proficient in our safety protocols whilst maintaining exemplary service.

We have dedicated teams who will continue to train our staff, as well as vigorously monitor and manage our **JourneySafe** protocols.

We will ensure our experience partners (contractors and suppliers) are also activating appropriate COVID Safe practices and that we have sighted and verified the COVID safe operating plans for all our partners.

JOURNEY  
SAFE 

# Covid Safe Experiences

## Safe Space | Physical Distancing

Physical distancing measures will be in place wherever practicable. **JourneySafe** ensures that we are applying physical distancing, considering both close and casual contact for the recommended periods of time.

Whilst the **JourneySafe** protocols will vary from business to business depending on the method of travel or nature of experience, guests can be assured that the most suitable physical distancing and hygiene practices will be adhered to for check-in, travel and all experiences.

In circumstances where physical distancing is not possible, our teams will ensure the highest levels of cleaning, hygiene and personal protection options so that guests can still travel with confidence.

Where dining is offered as part of our experience, stricter than usual hygiene measures will be in place. Buffets and shared platter offerings have been removed and all meals will be individually plated or individual meal or snack packs offered. Dining room capacities, table spacing and dining schedules will be adapted to cater to our guests' needs while maintaining physical distancing protocols. All beverage service will be provided by staff members to guests with the **JourneySafe** protocols.

All activities and experiences will be amended to ensure appropriate space, cleanliness and hygiene whilst ensuring guests will still have a unique Journey Beyond experience.

## Your Way | Flexibility to Suit You

Choice should always be at the heart of great guest experience. To ensure our guests can enjoy travel with confidence during these challenging times, we are committed to offering even more flexibility in how you choose to travel with us.

With changing circumstances, we understand that guests' needs may change and to accommodate this we are offering more flexibility than ever with our bookings, rescheduling and cancellation options.

To maximise guest comfort, we will offer in-room dining wherever possible so that should guests choose to, they can eat in privacy and comfort away from other guests.

For our journeys that offer optional experiences, guests can choose to do as little or as much as they like and our staff will work closely with guests to ensure their experience is tailored to their needs.